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Tiger Controls, Inc.
Attn: Neeta Singh
President
611 Hickory Ridge Drive
Greensboro, N.C. 27409
Subject: Quality System Audit

December 5, 2003

Dear Ms. Singh:

Wayne Potter completed a Quality System Audit at Tiger Controls, Inc. on December 3, 2003, and I am pleased to inform you that the audit results were satisfactory. The Quality System Audit completed was our initial qualification of your Quality System modified for a Distributor. Wayne's audit indicates that Tiger Controls has a Quality System meeting all invoked requirements applicable to a Distributor.

I appreciate your support for this audit, and your hospitality displayed to Wayne. We value Tiger Controls as a key supplier and encourage you to continue improving your processes to maintain high quality performance, meet all delivery requirements, and remain cost competitive.

Sincerely,

VALERIE SMITH
Manager, Supplier Quality
Northrop Grumman Newport News

Distribution:
W. Potter- O58
Neeta Singh—Tiger Controls
Vendor File- O58

Information:
SupShipNN
Curtis McTeer
Jack Craven—Tiger Controls